



TRANSFORMING  
CHURCH INSIGHT

# **FPC of Colorado Springs**

## **Colorado Springs, CO**

### **Executive Summary**

October 2024



**LEIGHTON FORD  
MINISTRIES**

HEALTHY LEADERS. THRIVING MINISTRIES.

# OVERVIEW

Your church participated in the Transforming Church Insight (**TCI**), a congregation engagement survey tool provided by Leighton Ford Ministries. The questions are not based or dependent on theology, but rather measure the congregant's personal sense of engagement with the church they attend.

Since 2000, the TCI has collected survey data from non-denominational and denominational churches of all sizes, affiliations, and regions in the United States. In fact, the database consists of over 11 million records or entries. For the sake of relevance, we use the most recent five years when establishing the national norm.

The 135 questions in this engagement survey were designed to uncover your congregation's engagement with your church across 5 broad dimensions: *Community*, *Code*, *Calling*, *Cause*, and *Change*. Within each of these dimensions, we have grouped the congregation's responses into specific facets of church life. For example, the dimension of *Community* covers the facets of *Relationships*, *Support*, *Ownership*, and *Connectedness*. Each respondent was also asked to provide some basic demographic identification, which provides the church a meaningful perspective to their responses.

Our national database enables a comparison of how your congregation responded with how other congregations felt about their church. However, we recognize that every church is different. Accordingly, the comparative findings of this survey, and its graphic representations, are mostly designed to encourage conversation and interaction within your congregation around the various facets to which they responded.

# UNDERSTANDING THE SURVEY RESULTS



**Top 5 Scores:** This page shows in rank order, top to bottom, what your congregation has identified as its top 5 scores, based on the church's national percentile ranking among the possible 15 facets.

**Overview of Respondents:** This demographic breakdown provides an overview of “who” answered the survey, based on age, church position, family structure, length of involvement, and travel time to the place of worship.

**Dimensions (*Community, Code, Calling, Cause, Change*):** These 5 pages provide a very detailed look at the facets within each dimension, showing the average rating by your congregants for each facet, broken down into the demographic categories.

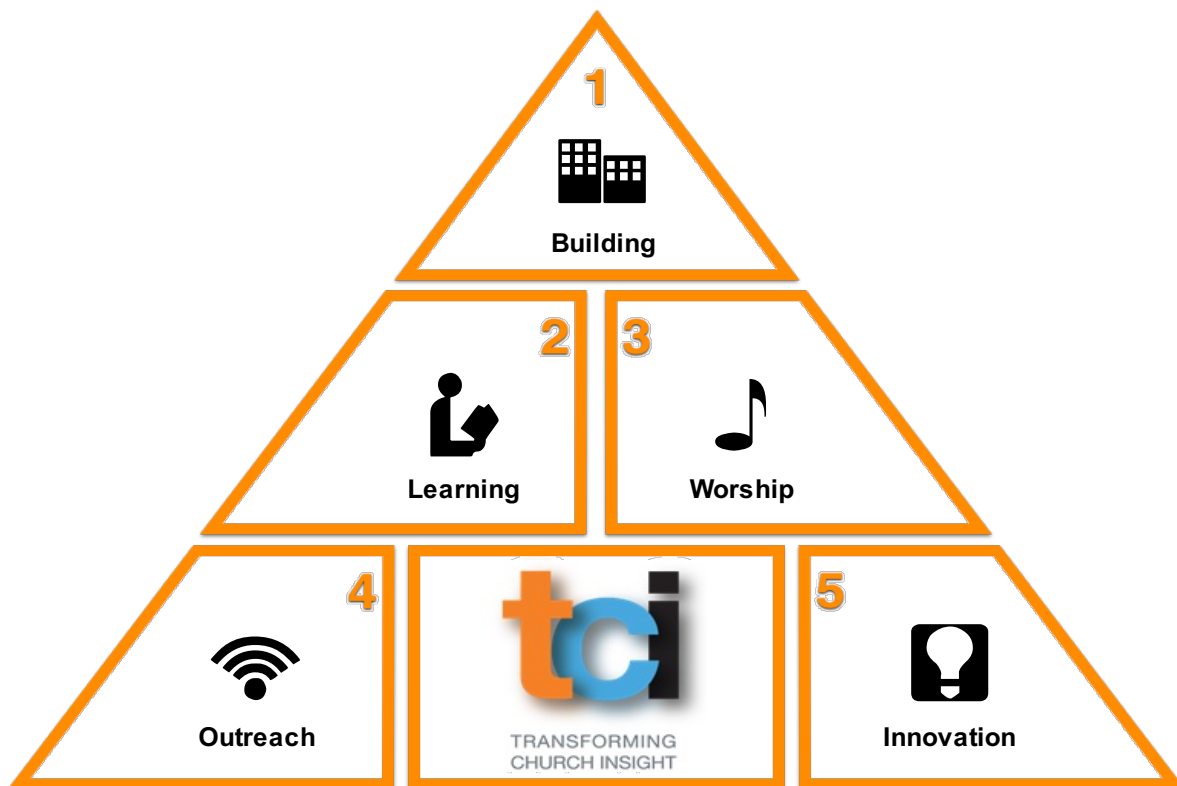


# SCORE

Dimension	Facet	Church Average Score	National Average Score
Community	Relationships	3.76	3.93
	Support	3.82	3.99
	Ownership	3.64	3.98
	Connectedness	3.05	3.26
Code	Vision	3.55	3.66
	Worship	4.18	3.99
	Learning	3.98	3.76
	Building	4.08	3.80
Calling	Leadership	3.40	3.84
	Finances	3.98	4.07
Cause	Outreach	3.95	3.76
	Families	3.75	3.80
	Involvement	3.55	3.55
Change	Innovation	3.61	3.42
	Implementation	3.56	3.82

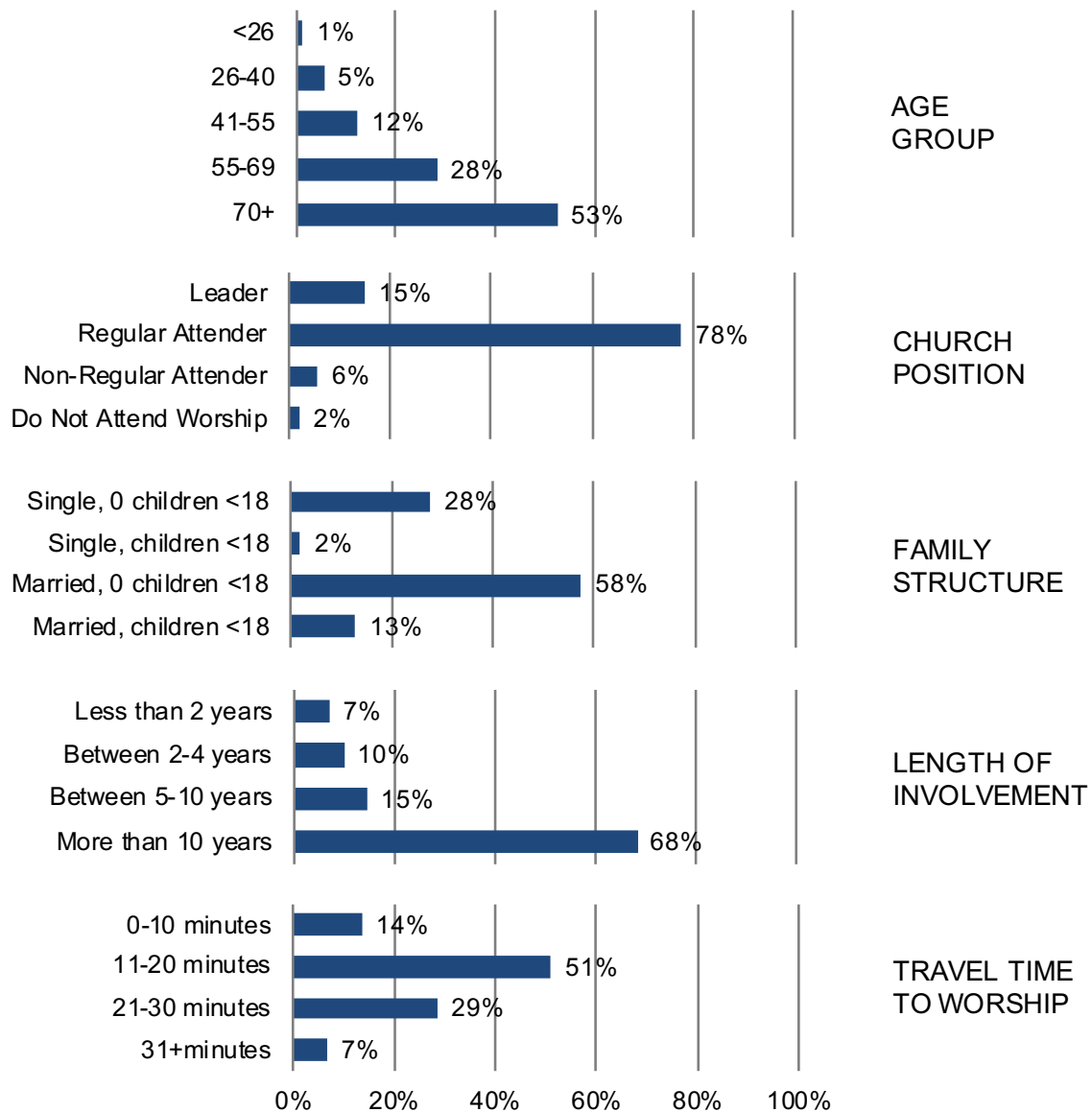
The figures on this page give the actual average response score on the 15 measured facets (using a 1-5 scale, 5 being the high).

# TOP 5 FACETS



This page shows in rank order, top to bottom, what your congregation has identified as its top 5 scores, based on the church's national percentile ranking among the possible 15 facets.

# OVERVIEW OF RESPONDENTS

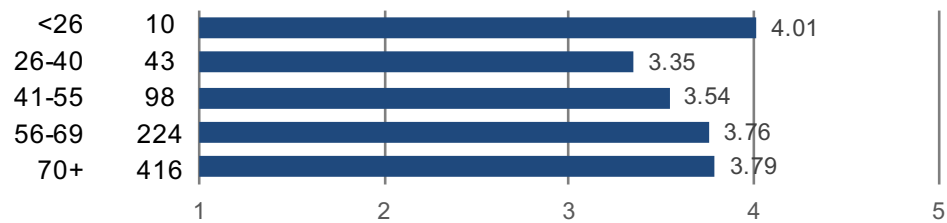


Number of Completed Surveys: 791  
 First Survey Completed On: 9/10/24  
 Last Survey Completed On: 10/1/24  
 Margin of Error: +/- 2.76 percentage points

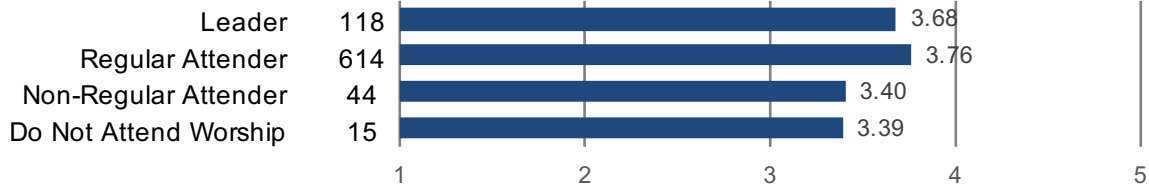
# OVERALL SUMMARY



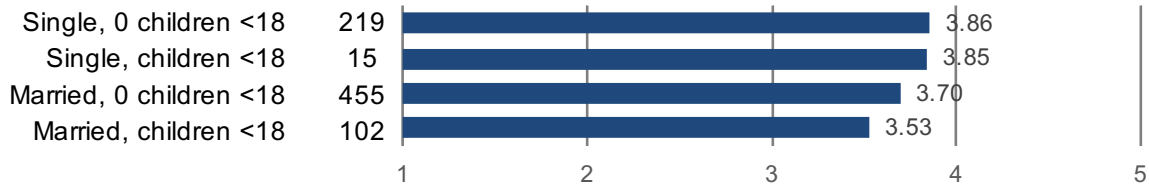
## AGE GROUP



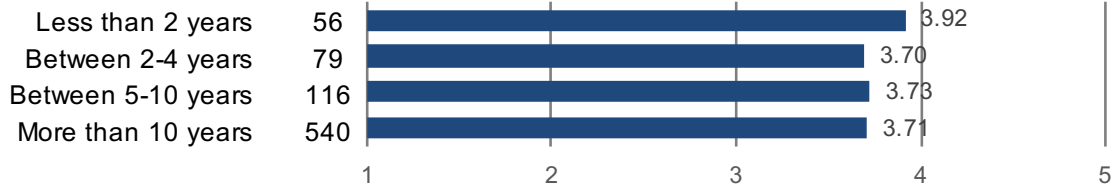
## CHURCH POSITION



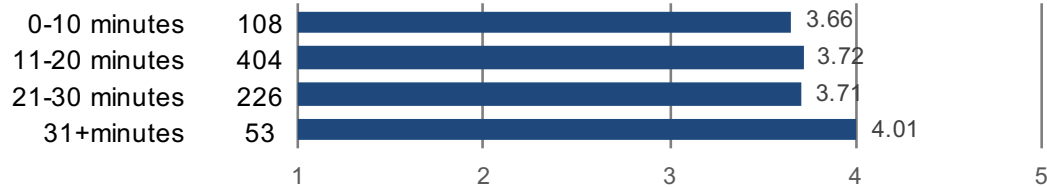
## FAMILY STRUCTURE



## LENGTH OF INVOLVEMENT



## TRAVEL TIME TO WORSHIP



# 5 DIMENSIONS

## 15 FACETS



### COMMUNITY FACETS

**Relationships:** People rated things like warmth, caring and fellowship. High scores here indicate that people sense the church is like a healthy family.

**Support:** This reflects how well people feel cared for and ministered to. High scores here indicate that people feel that they are personally growing and that the church effectively supports them.

**Ownership:** This facet measures whether or not people feel they have ownership and can make a difference at the church. They have a personal sense of responsibility for the church's well-being. They believe that they count.

**Connectedness:** People experience connectedness to a church in many ways. When newcomers quickly connect and the church has an effective assimilation process for all, people will understand and engage in the mission of the church beyond just the weekend worship service. Further, when people are connected they will more readily embrace change.

*Do we feel like isolated individuals or do we feel like a community?*

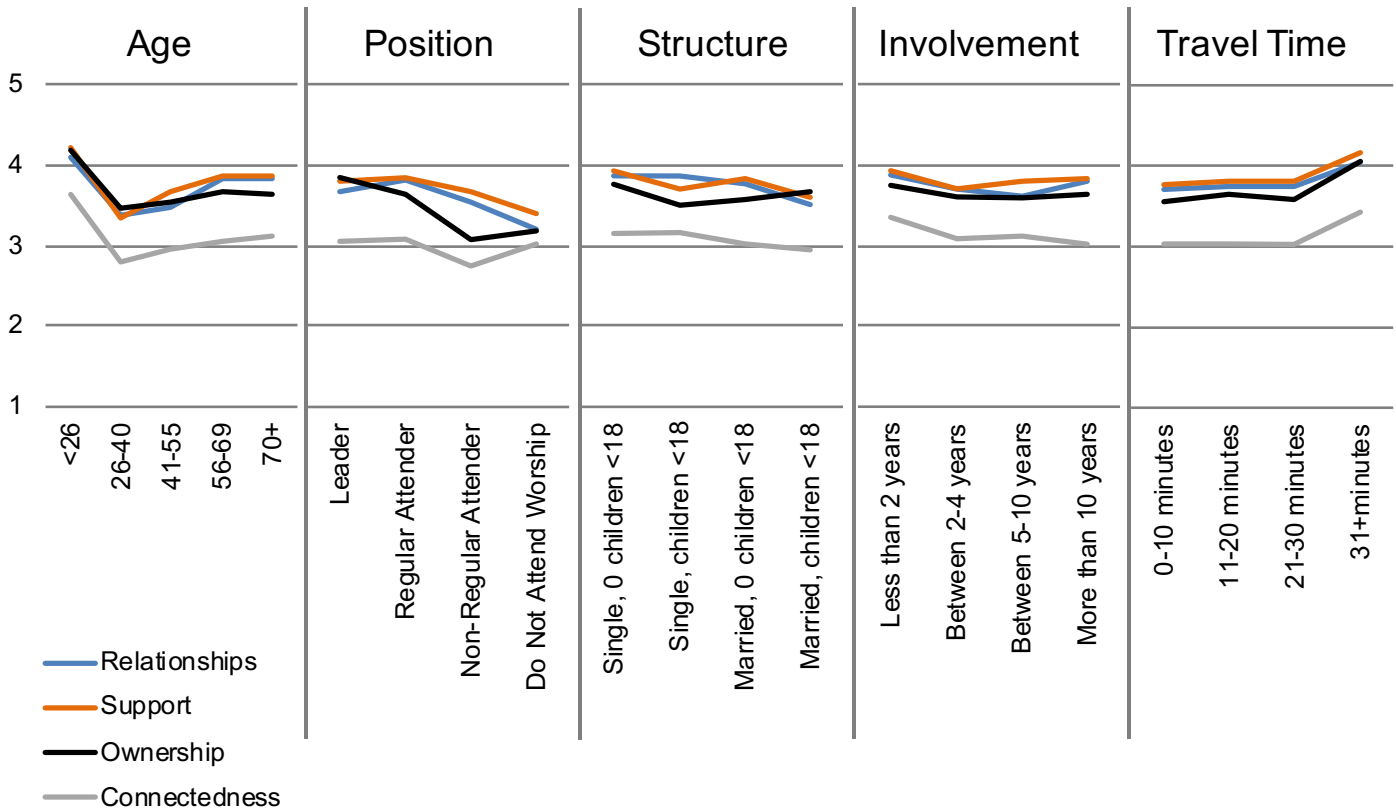




# 5 DIMENSIONS 15 FACETS

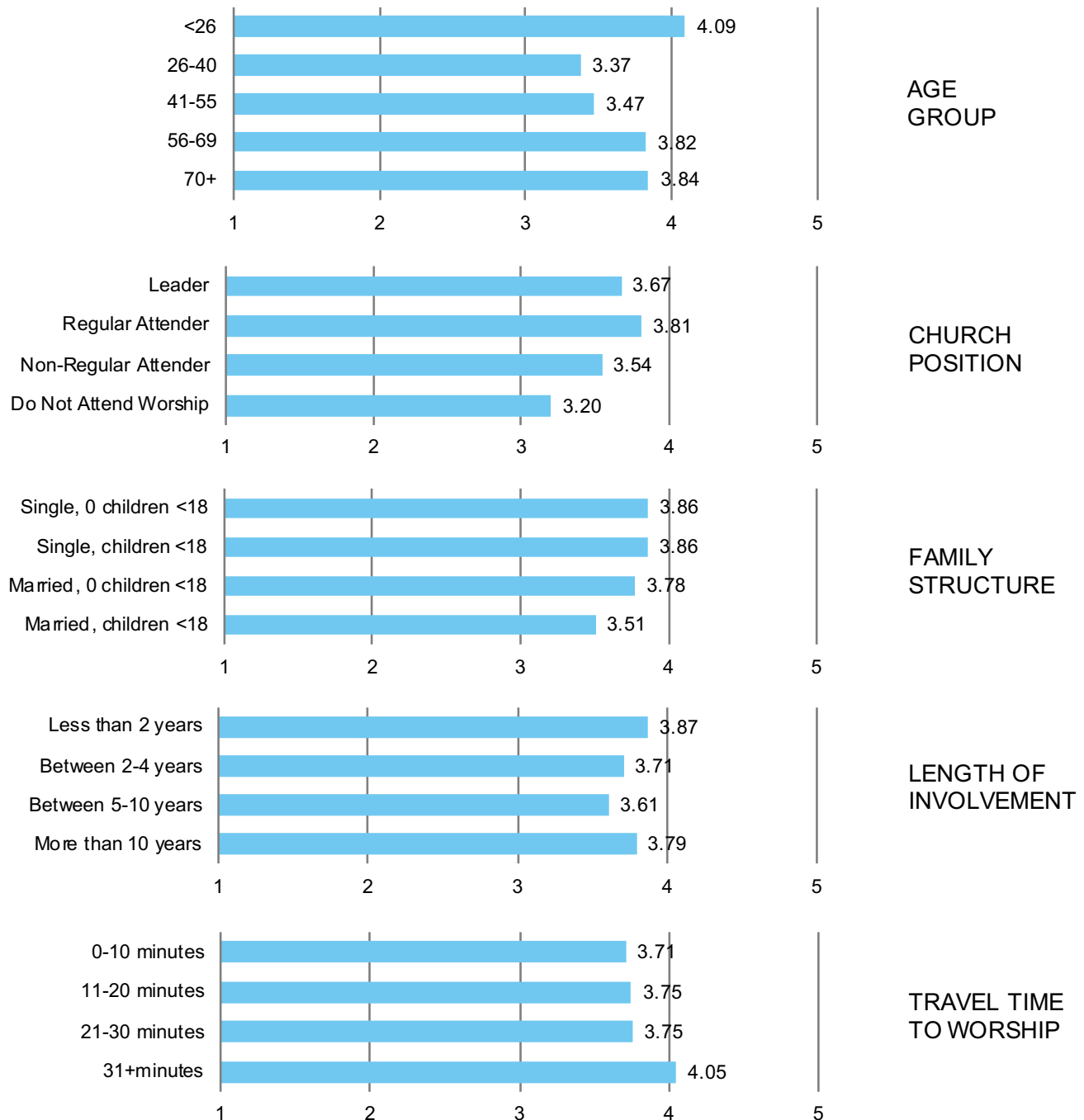
## COMMUNITY

Facets	Church Average Score	National Average Score
Relationships	3.76	3.93
Support	3.82	3.99
Ownership	3.64	3.98
Connectedness	3.05	3.26



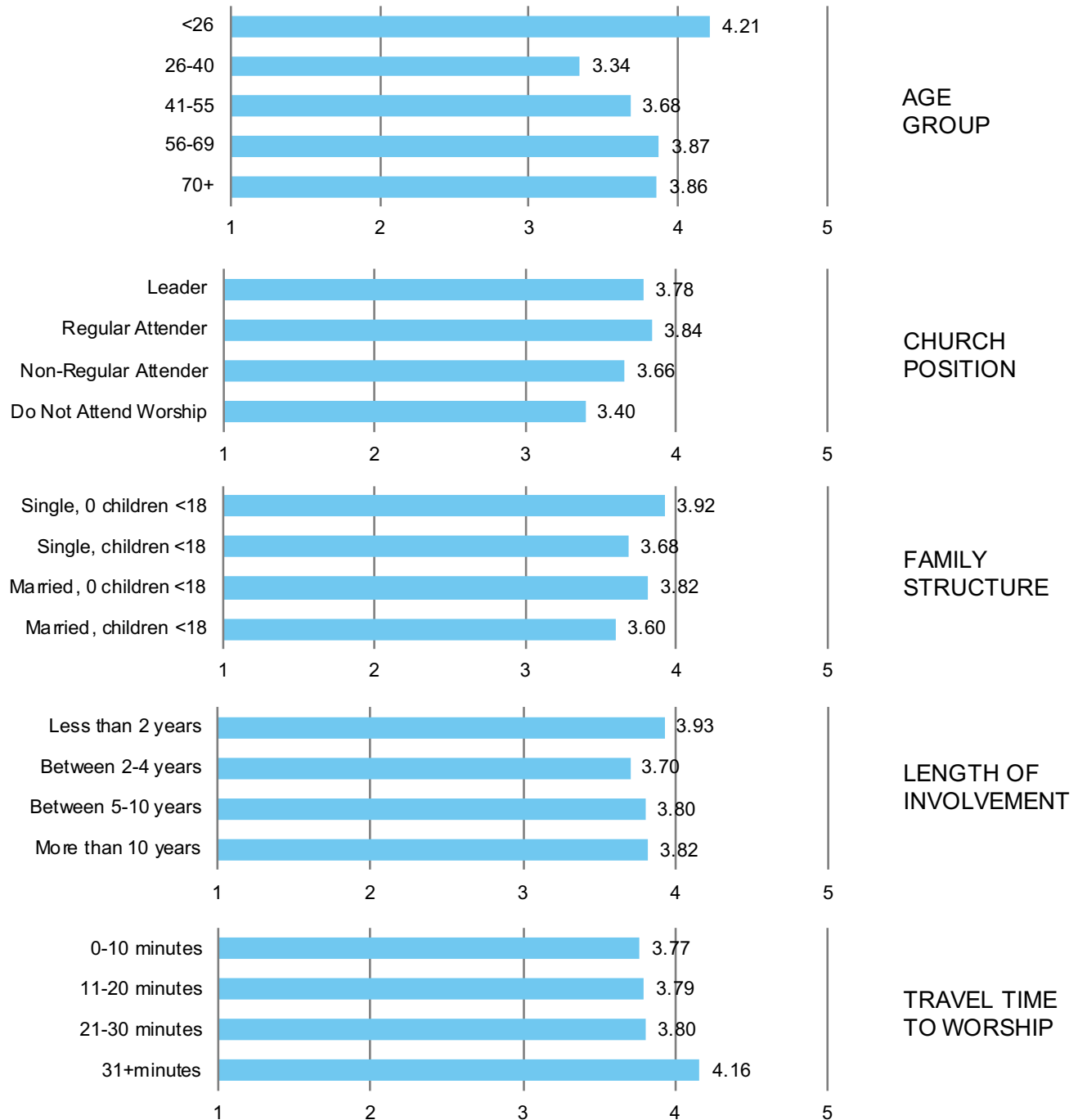
# 5 DIMENSIONS 15 FACETS

## RELATIONSHIPS



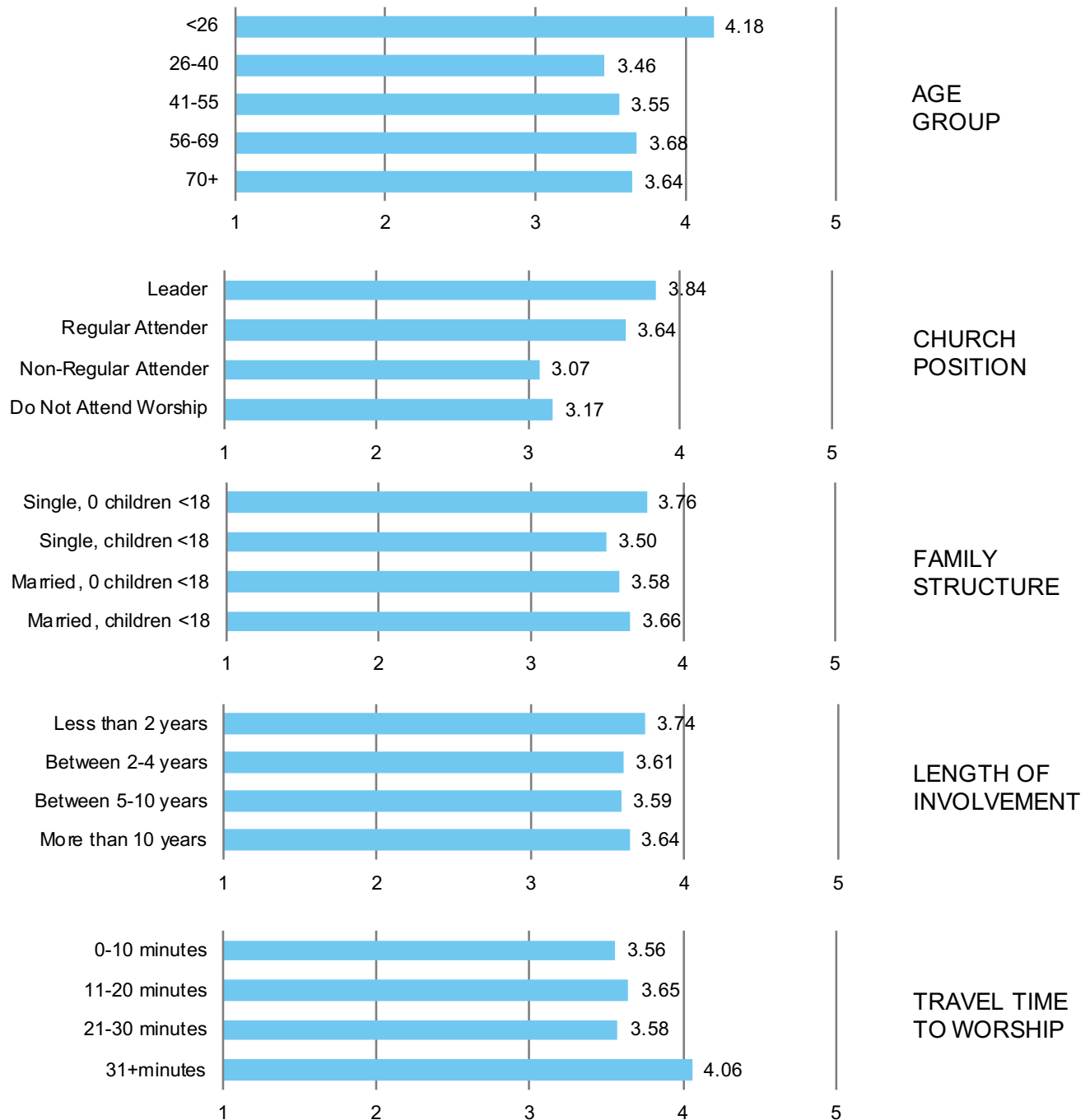
# 5 DIMENSIONS 15 FACETS

## SUPPORT



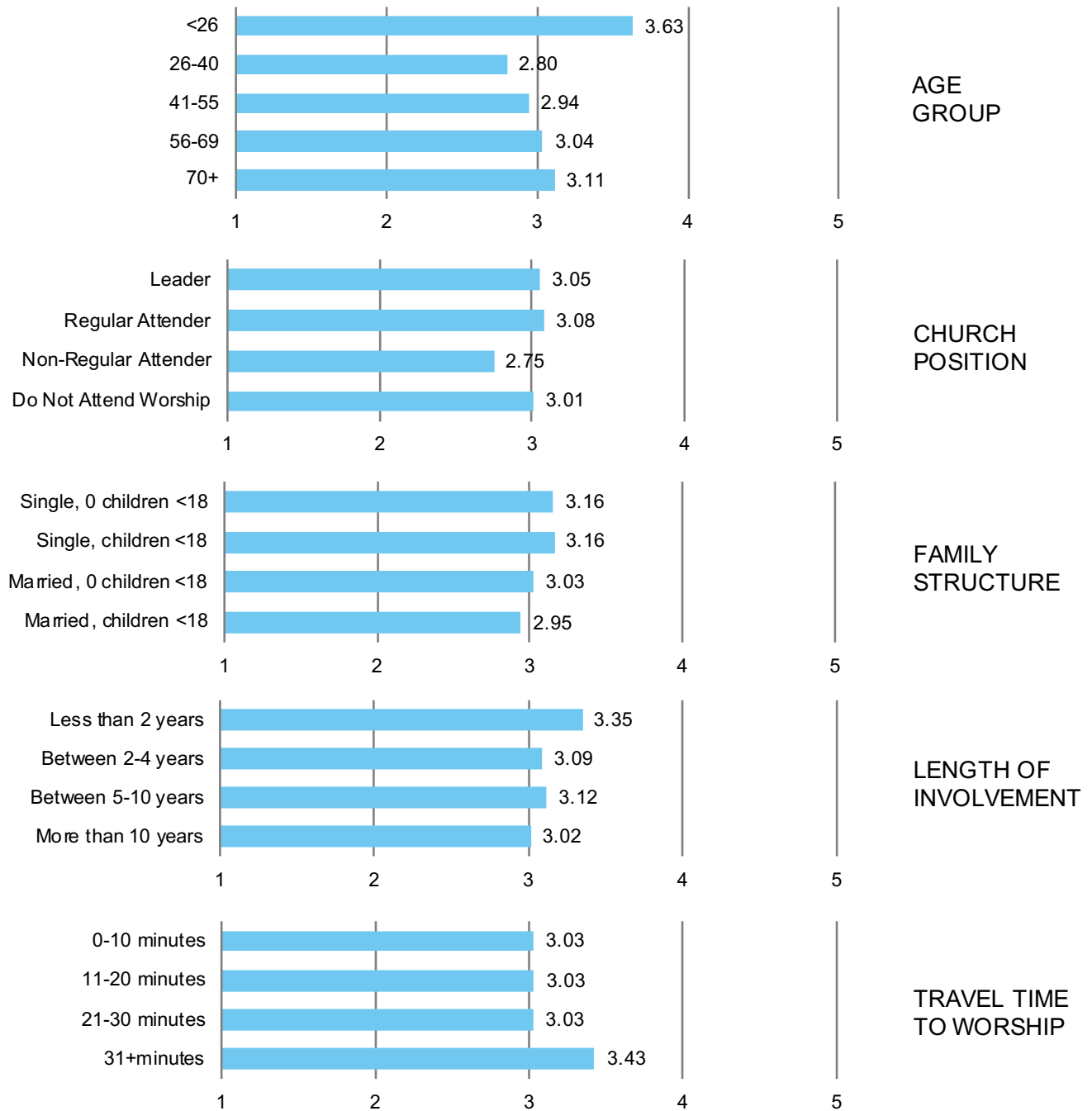
# 5 DIMENSIONS 15 FACETS

## OWNERSHIP



# 5 DIMENSIONS 15 FACETS

## CONNECTEDNESS



# 5 DIMENSIONS

## 15 FACETS



### CODE FACETS

**Vision:** When the vision is clear and compelling, people get excited. Vision, however, must be shared and can never be dictated. High scores indicate that leaders are unified, the vision is clear, and new people quickly experience what the church is all about. The church is well-defined.

**Worship:** This facet measures levels of satisfaction with music and sermons. It looks at whether or not the worship services are attracting new people. It looks at whether or not people are experiencing life-change as a result of the overall worship experience.

**Learning:** This facet measures your congregation's sense of personal growth that goes beyond mere knowledge. High scores indicate that your adult learning environment is resulting in people who feel prepared to minister and who believe your church has made a significant difference in their lives.

**Building:** A church's building and facilities express, symbolically, the church's code. This facet measures how well the buildings and facilities support your various ministries. It measures how appealing, friendly, and accessible the facilities are.

*Is there alignment between our stated values and code?*

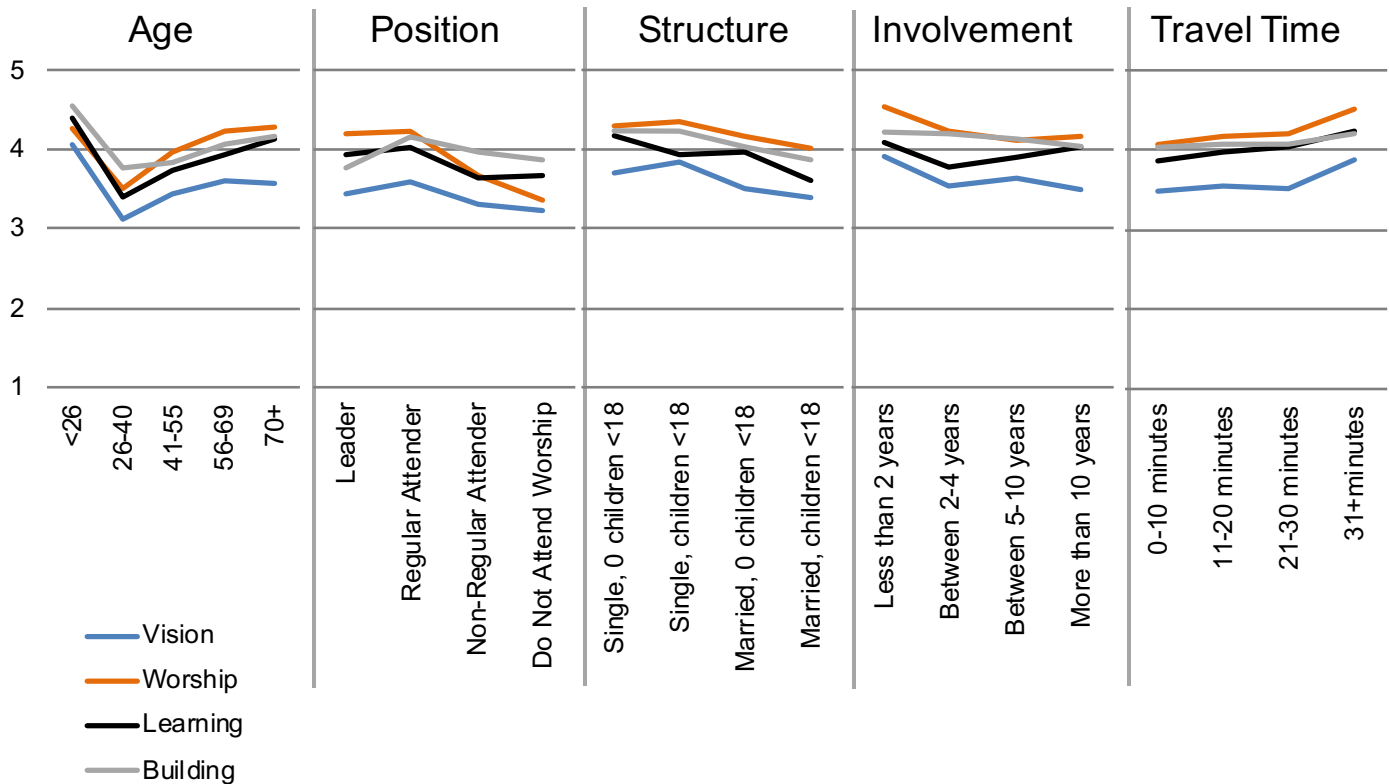


# 5 DIMENSIONS

## 15 FACETS

### CODE

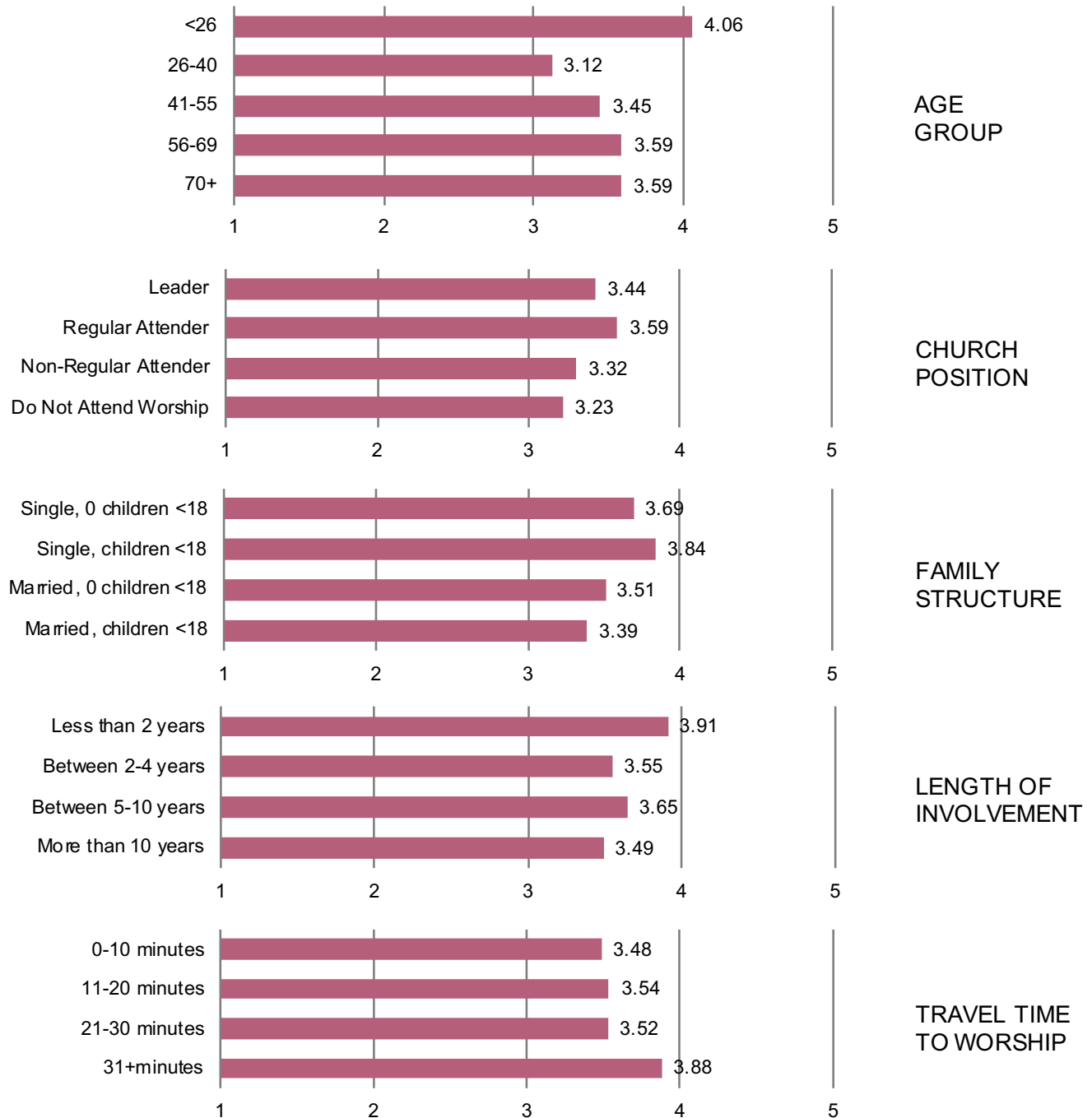
Facets	Church Average Score	National Average Score
Vision	3.55	3.66
Worship	4.18	3.99
Learning	3.98	3.76
Building	4.08	3.80



# 5 DIMENSIONS

## 15 FACETS

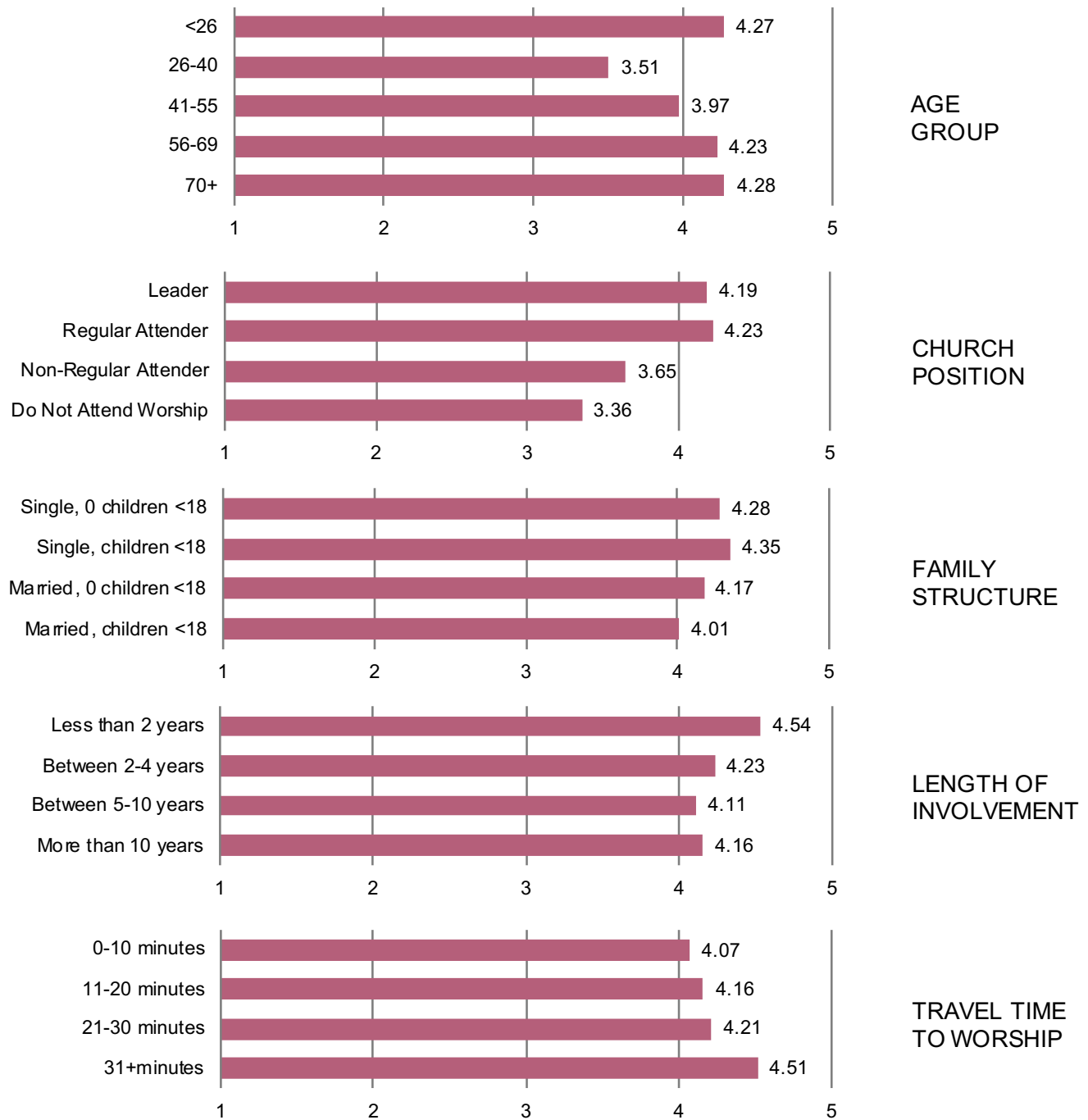
### VISION





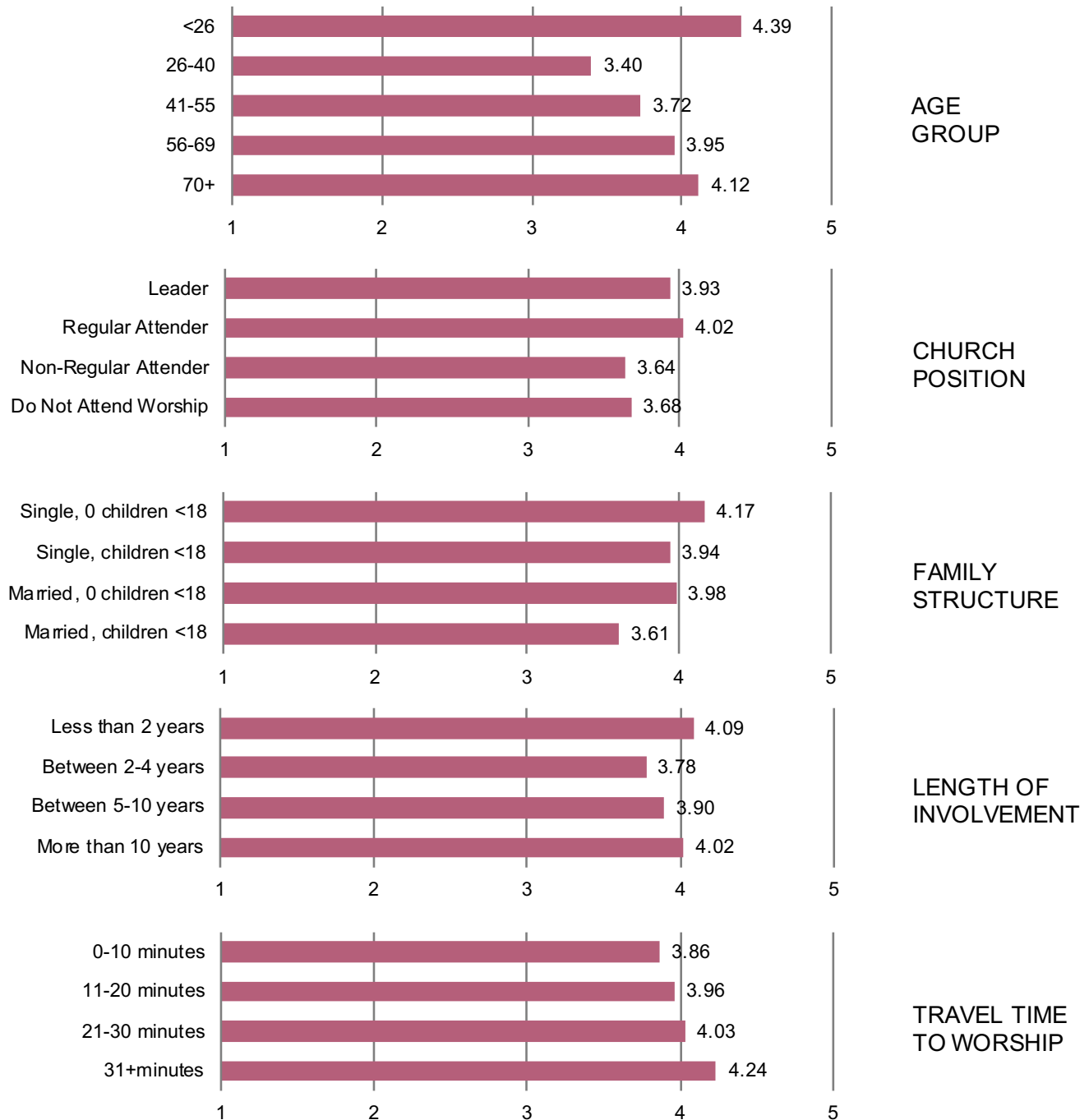
# 5 DIMENSIONS 15 FACETS

## WORSHIP



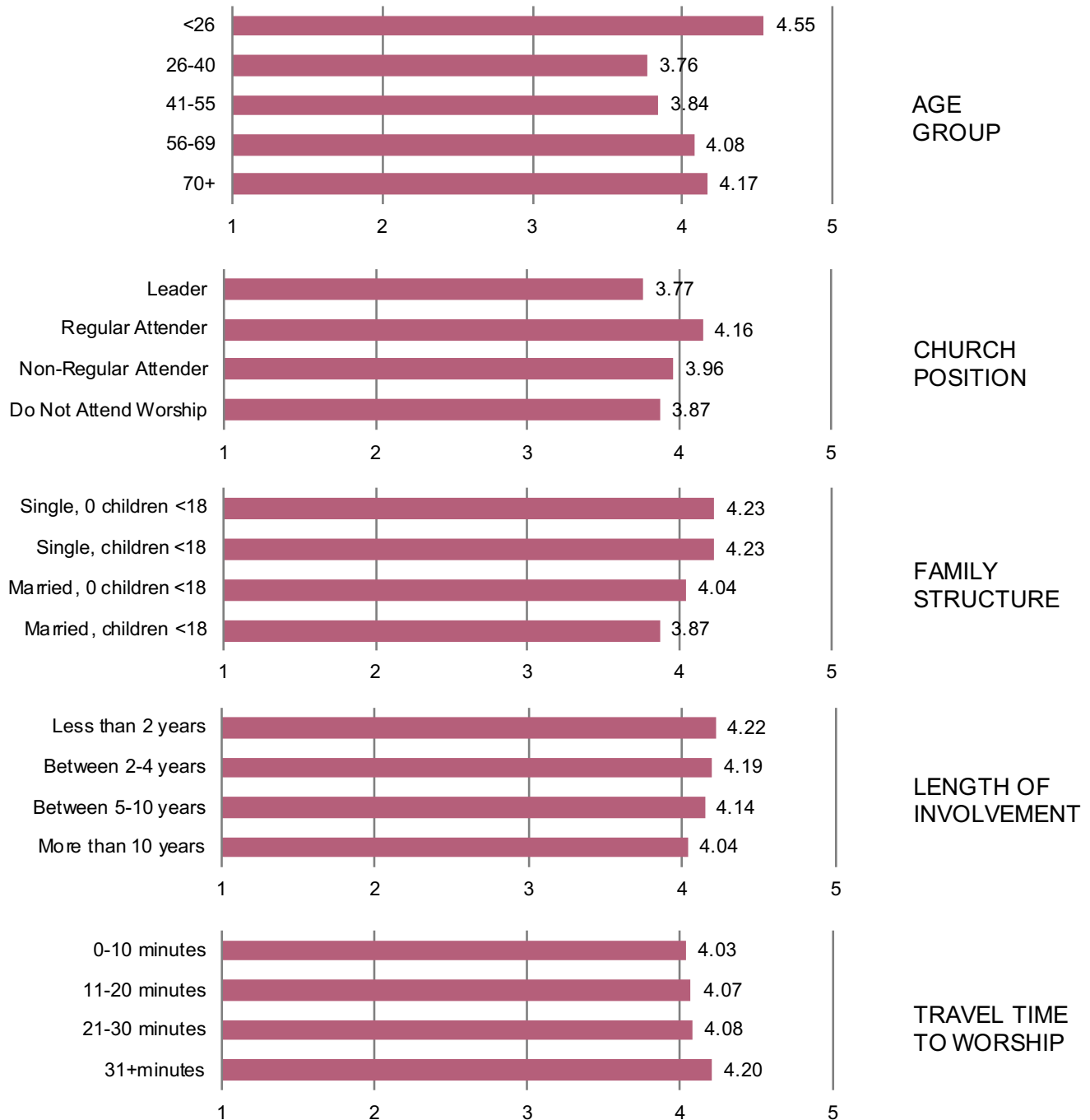
# 5 DIMENSIONS 15 FACETS

## LEARNING



# 5 DIMENSIONS 15 FACETS

## BUILDING



# 5 DIMENSIONS

## 15 FACETS



### CALLING FACETS

**Leadership:** While there are many definitions of leadership, the **tci** focuses on how well your leadership handles conflict and disagreement. It looks at whether or not people perceive leadership to practice what it preaches. High scores indicate that leadership does a good job with change management and has created an environment of trust.

**Finances:** This facet looks at how well the church manages finances, how financial issues are discussed (not too much, not too little), and whether or not people support the church financially.

*How do we relate to our leaders?*

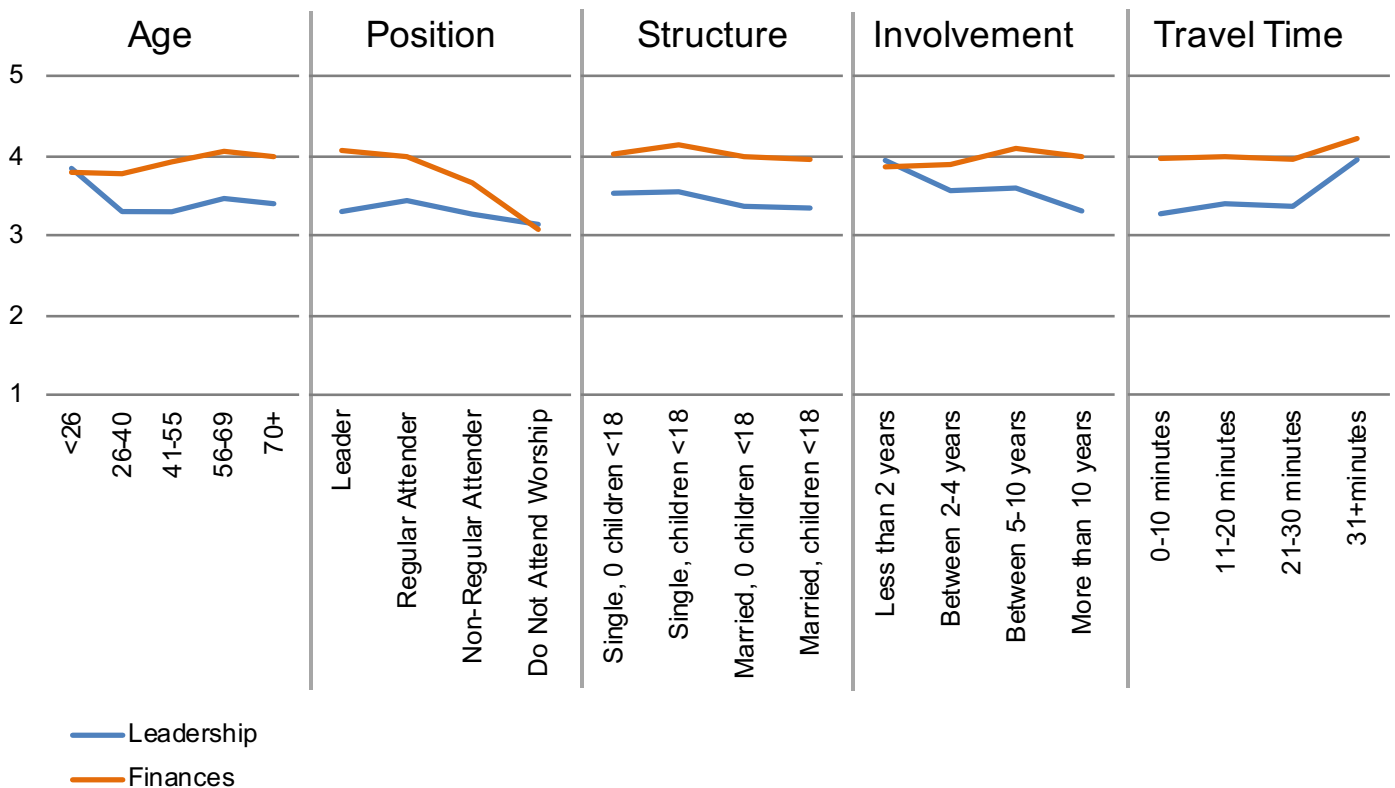


# 5 DIMENSIONS

## 15 FACETS

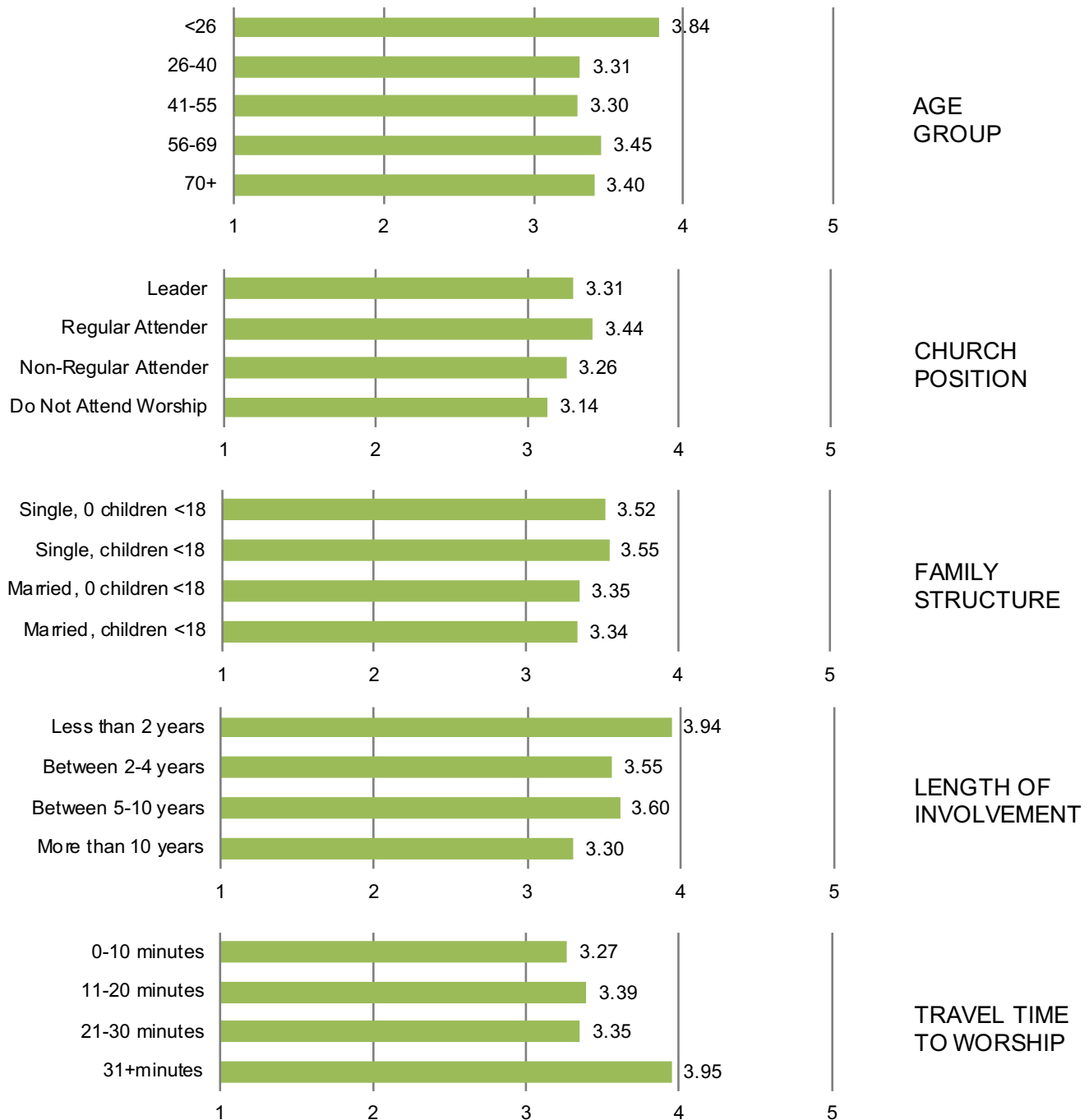
### CALLING

Facets	Church Average Score	National Average Score
Leadership	3.40	3.84
Finances	3.98	4.07



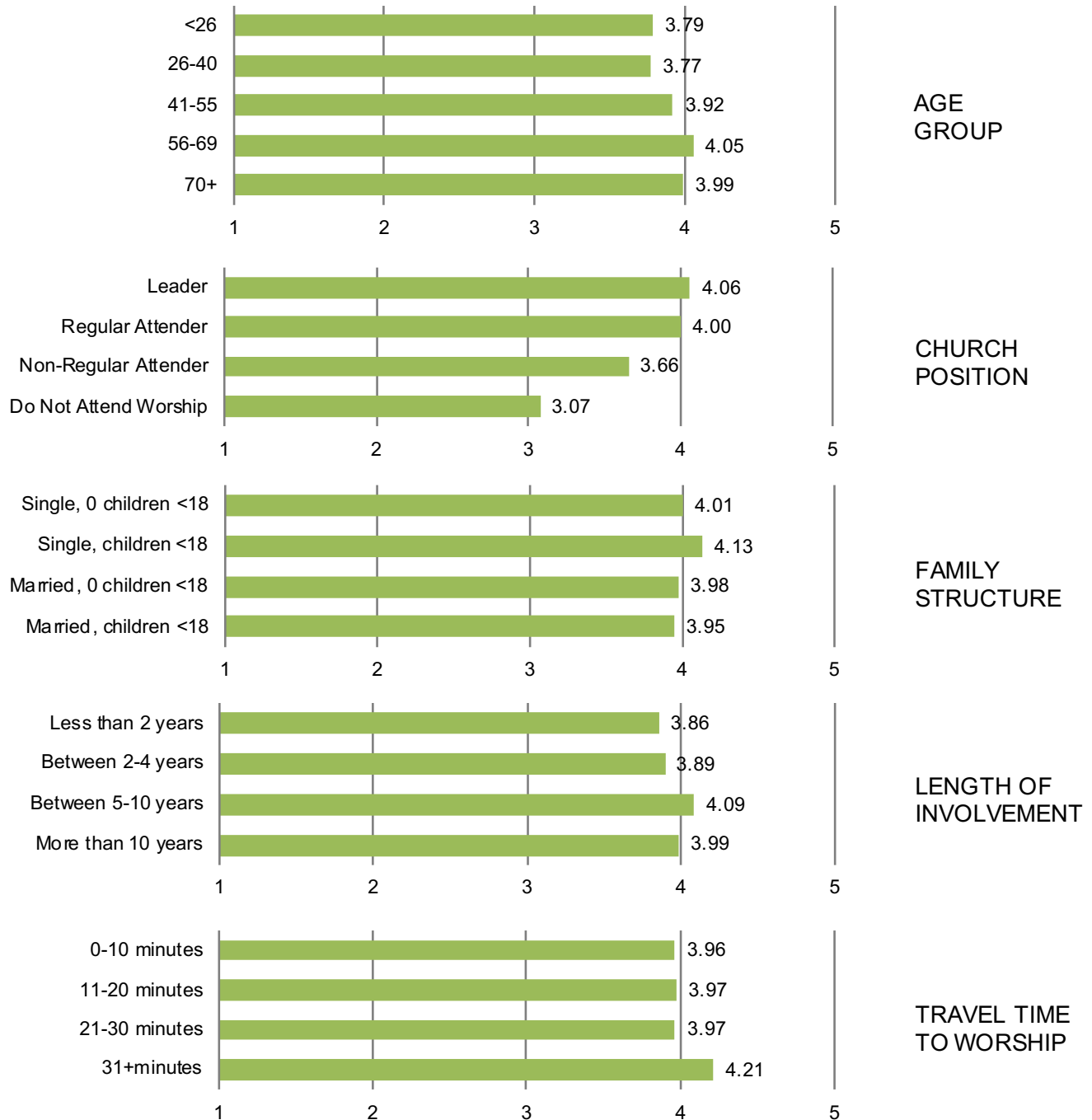
# 5 DIMENSIONS 15 FACETS

## LEADERSHIP



# 5 DIMENSIONS 15 FACETS

## FINANCES



# 5 DIMENSIONS

## 15 FACETS

### CAUSE FACETS

**Outreach:** Is the church making an impact outside of itself? High scores indicate that the church has a good reputation, is making a contribution to the community, and is interested in making a difference in people's lives. It is more concerned about external impact than internal church growth.

**Families:** This facet measures how effective the church is at reaching, serving, and nurturing children, teens, and families.

**Involvement:** This facet measures the depth to which people feel personally involved at the church. High scores here indicate that people are involved in smaller groups within the church, that they feel personally cared for by leaders, and that they have a clearly defined role. They are active participants in church events.

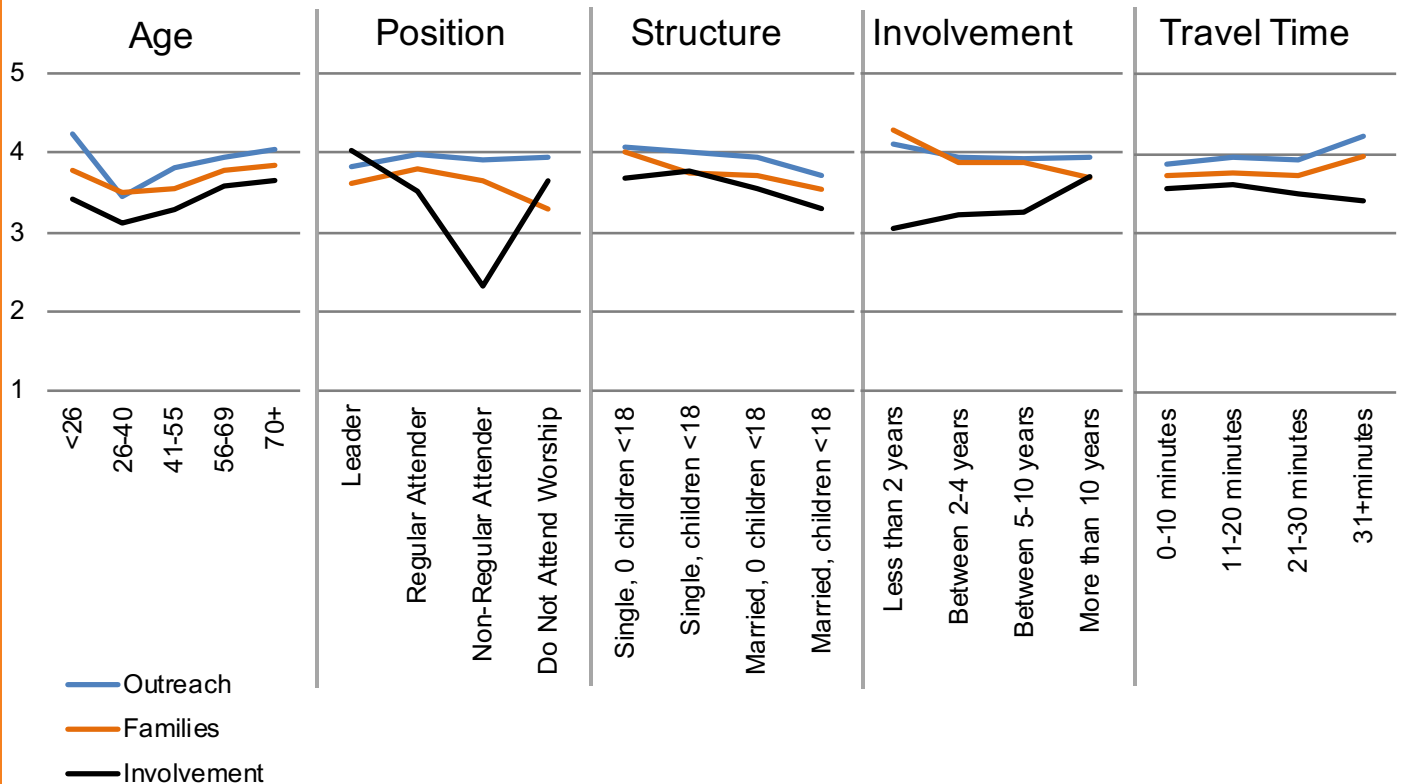
*Are we participants in the mission, or only observers?*



# 5 DIMENSIONS 15 FACETS

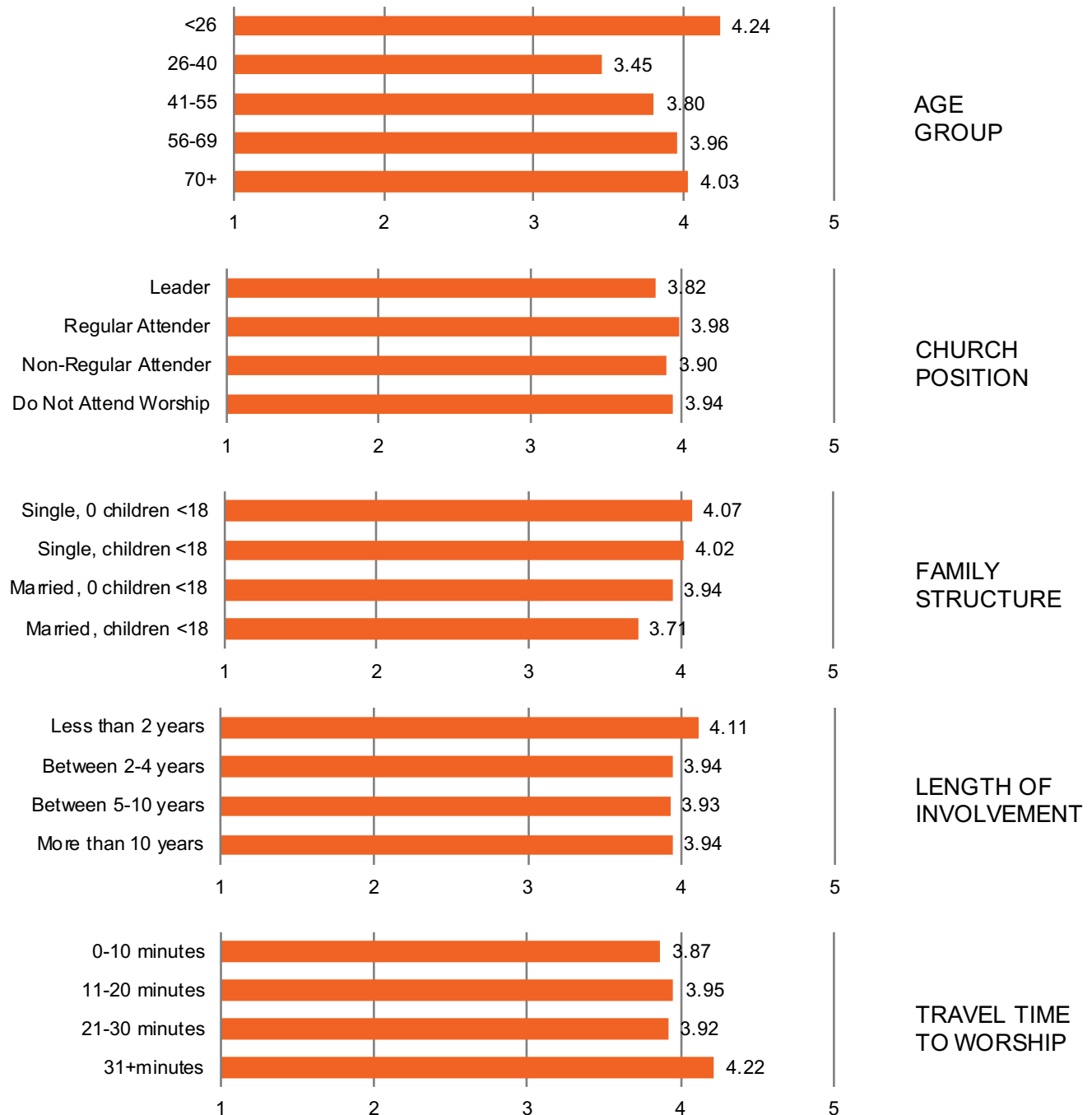
## CAUSE

Facets	Church Average Score	National Average Score
Outreach	3.95	3.76
Families	3.75	3.80
Involvement	3.55	3.55



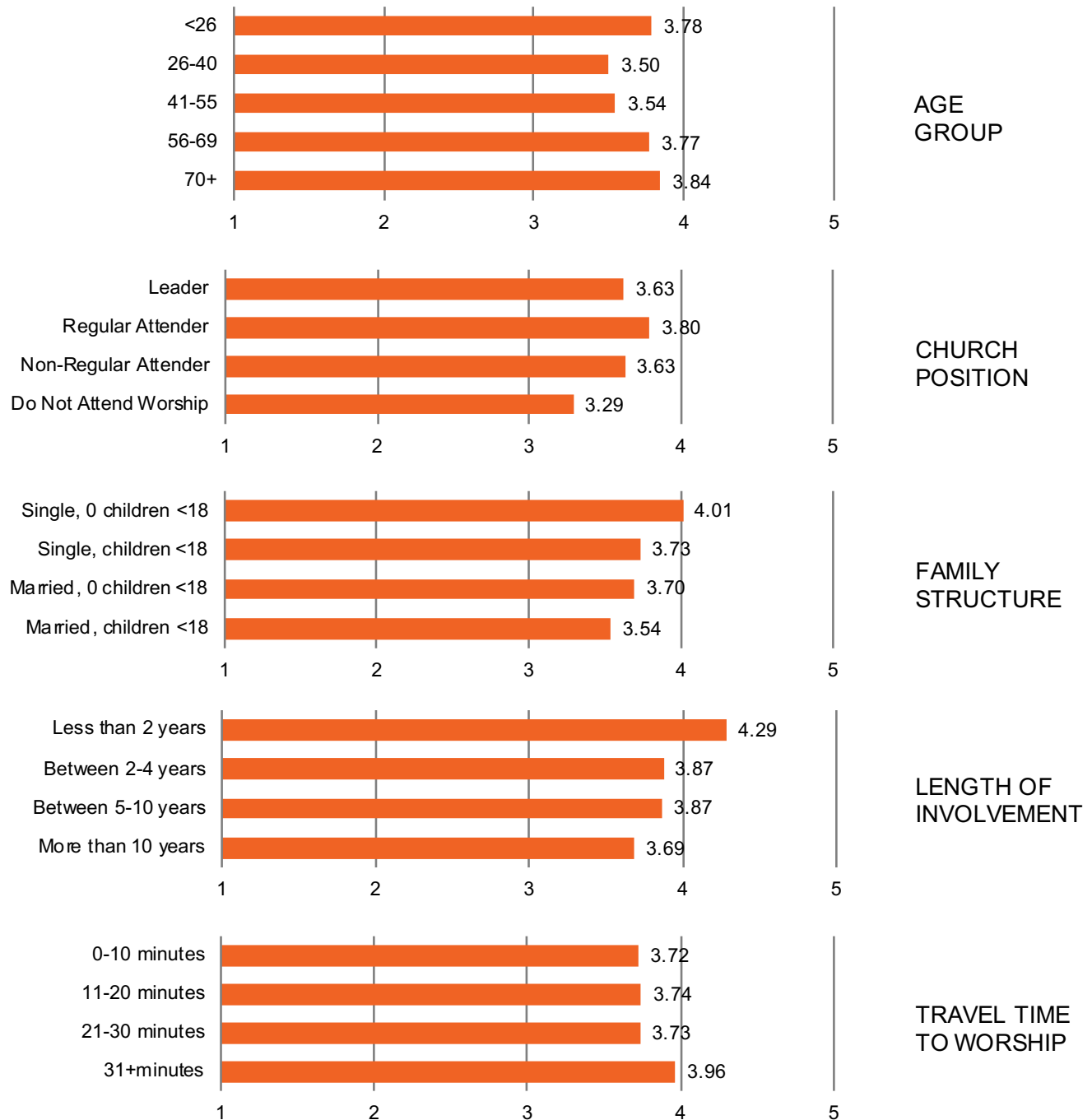
# 5 DIMENSIONS 15 FACETS

## OUTREACH



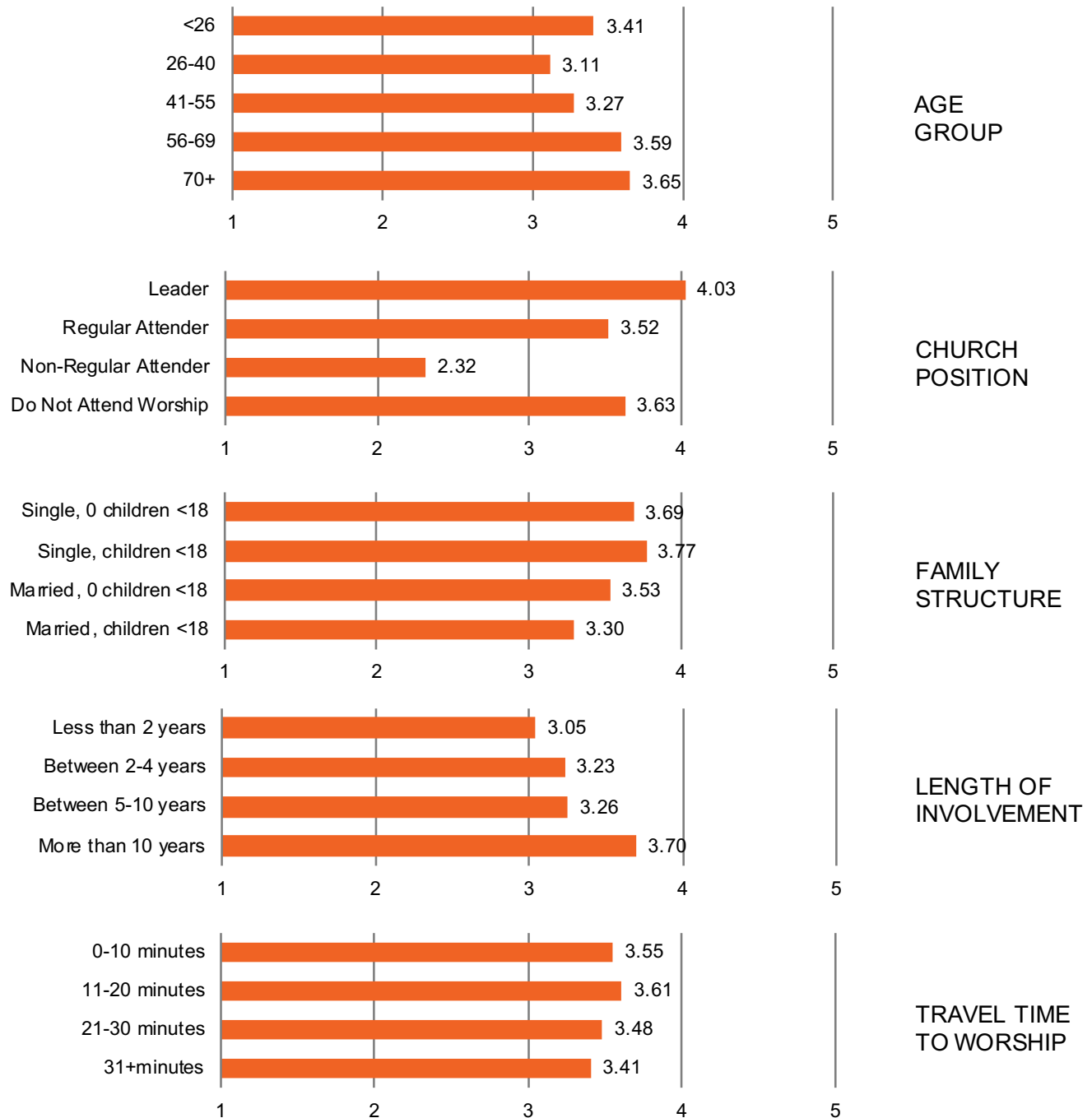
# 5 DIMENSIONS 15 FACETS

## FAMILIES



# 5 DIMENSIONS 15 FACETS

## INVOLVEMENT



# 5 DIMENSIONS

## 15 FACETS



### CHANGE FACETS

**Innovation:** This facet looks at how people perceive the church related to such words as creativity, cutting edge, upbeat, and innovative. High scores show a significant level of perceived relevance to current culture.

**Implementation:** This facet examines how well a church manages itself. High scores indicate that the church does a good job of communicating, meeting goals and deadlines, celebrating achievements, mentoring people, and making decisions.

*Will we welcome or resist the future?*

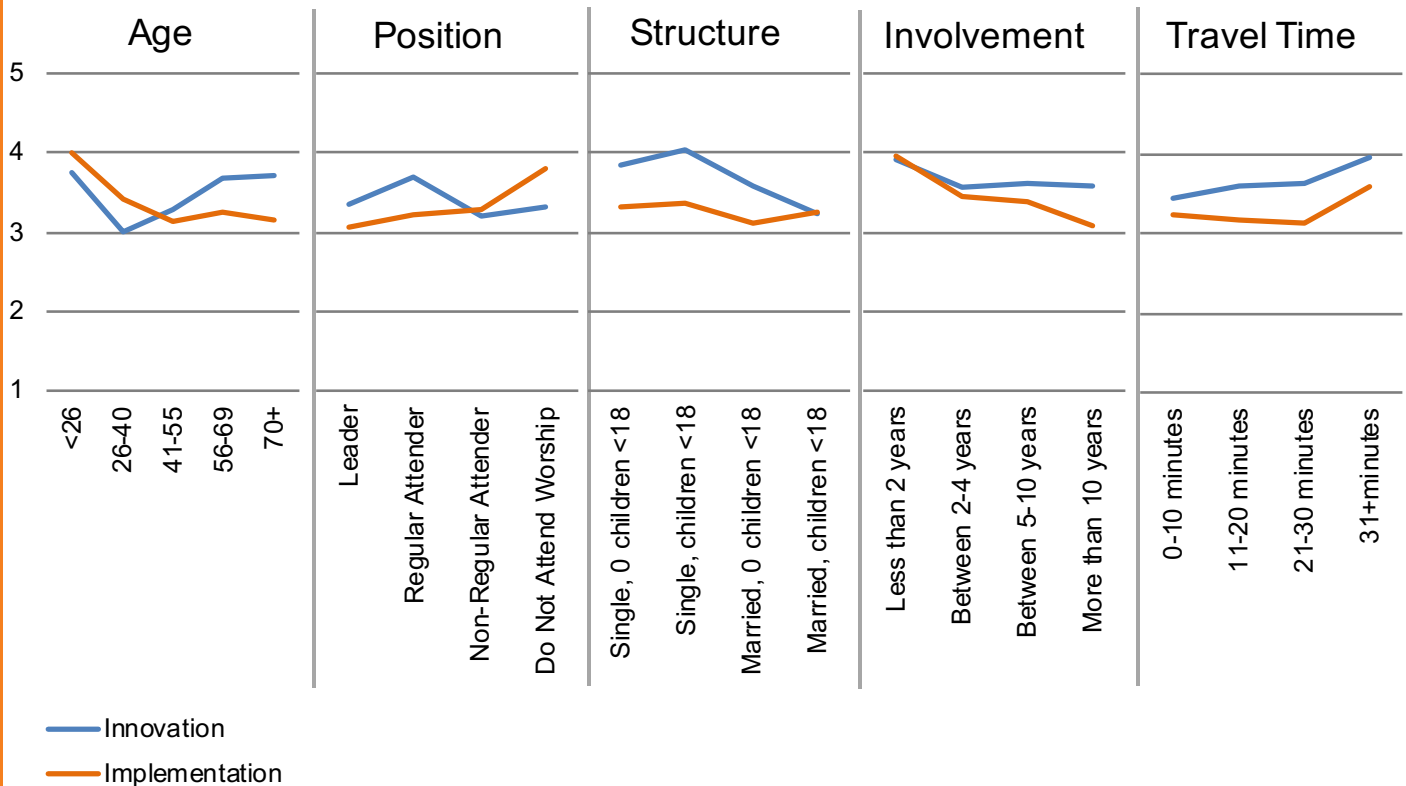


# 5 DIMENSIONS

## 15 FACETS

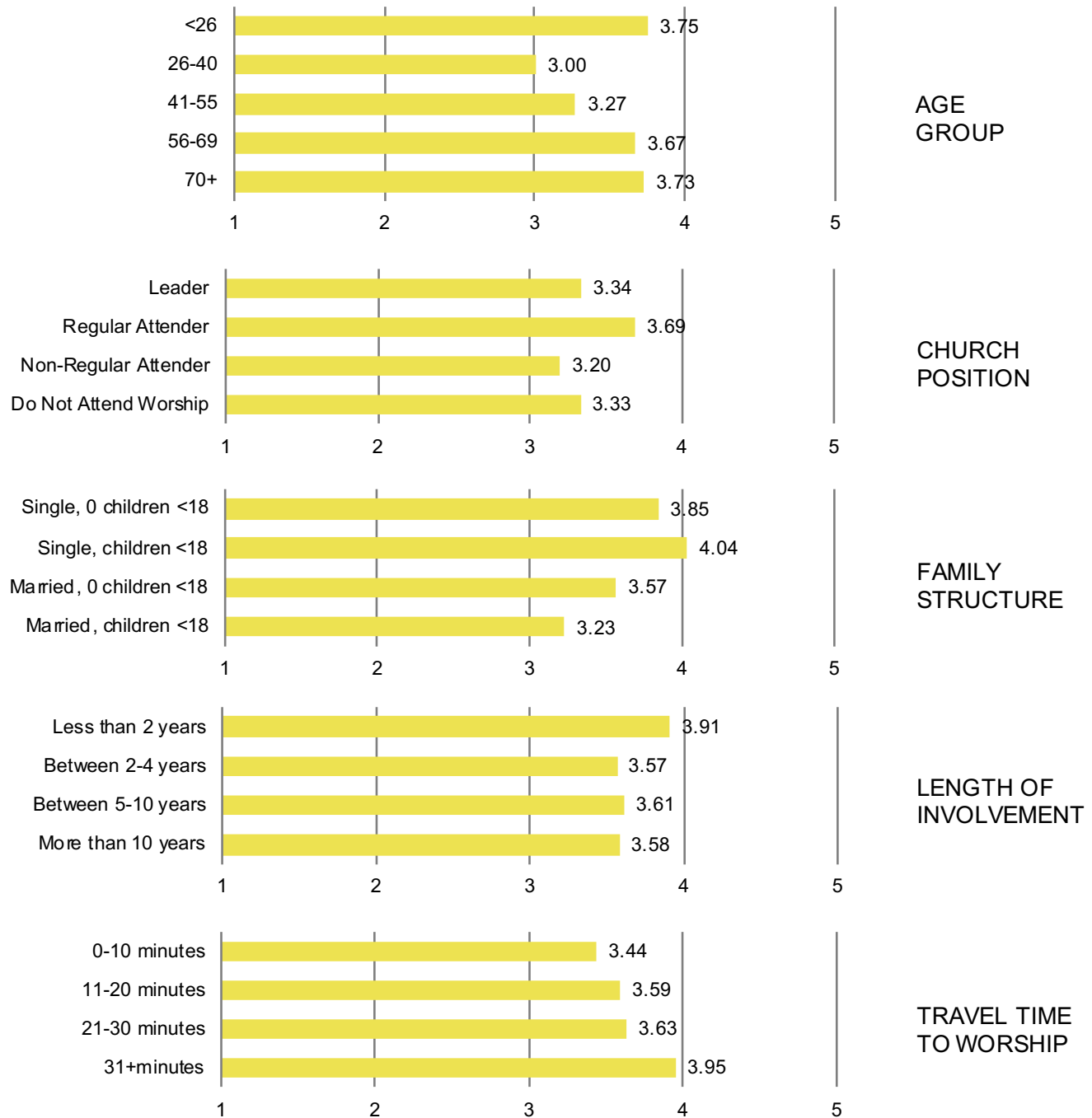
### CHANGE

Facets	Church Average Score	National Average Score
Innovation	3.61	3.42
Implementation	3.56	3.82



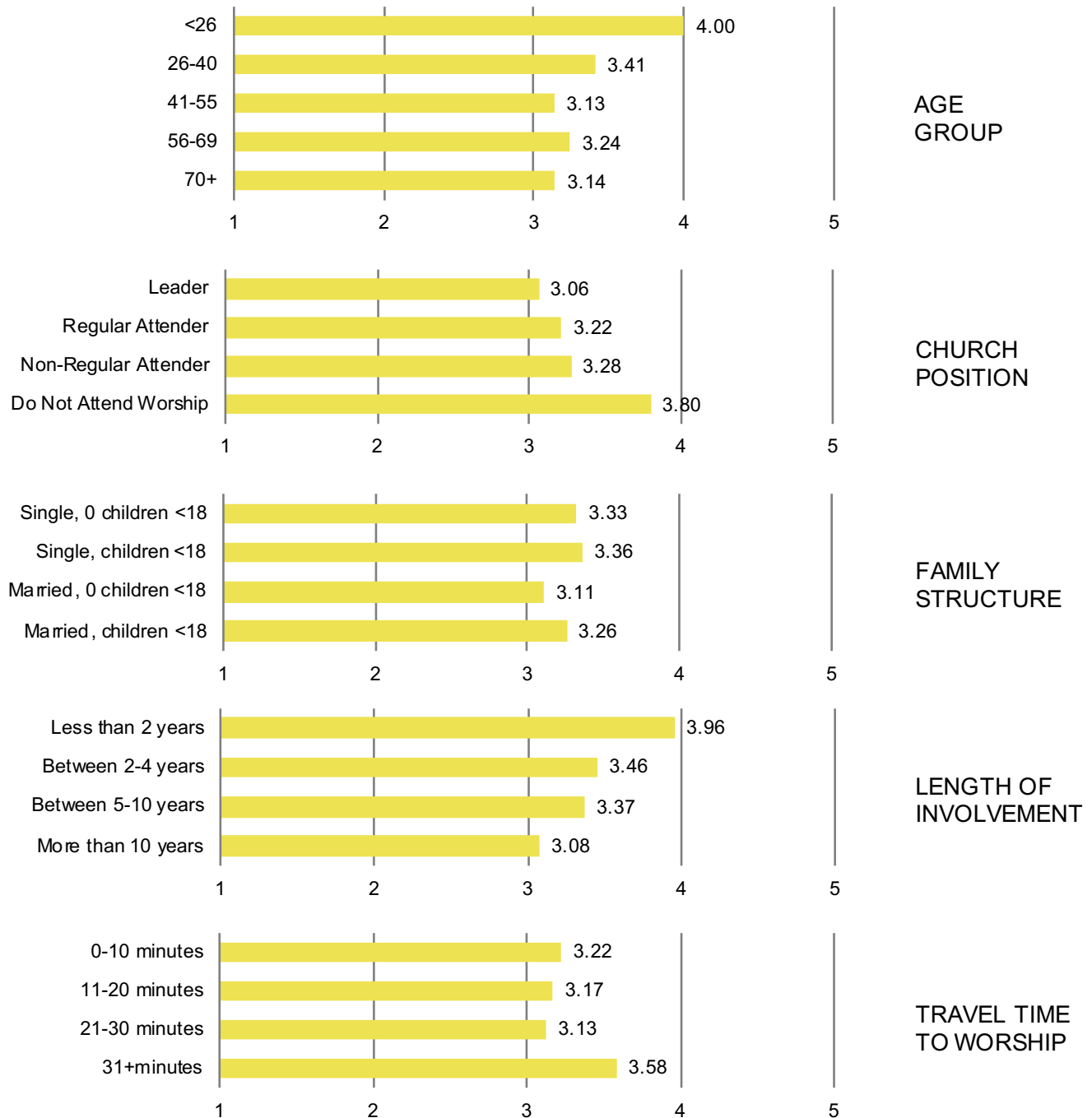
# 5 DIMENSIONS 15 FACETS

## INNOVATION



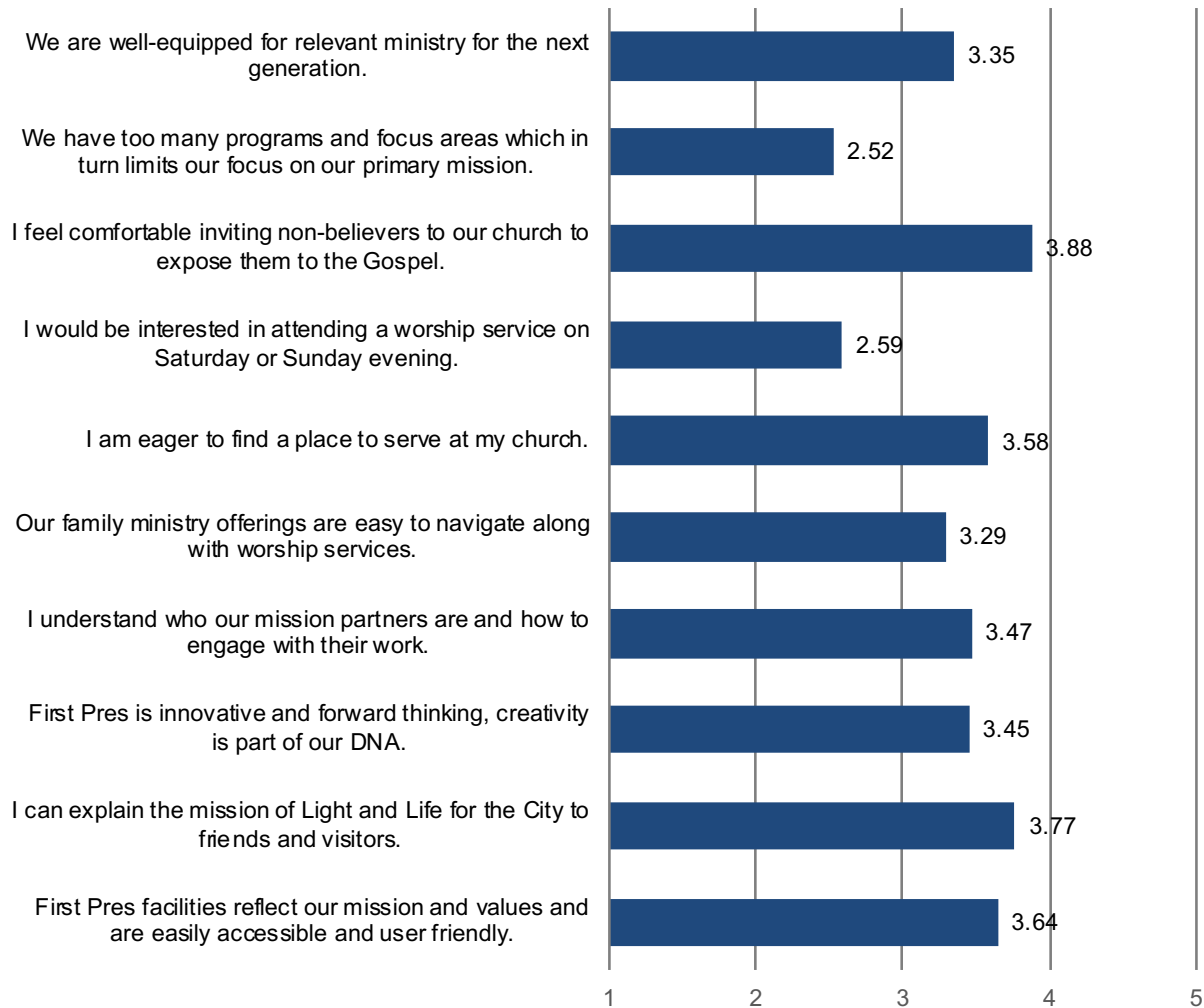
# 5 DIMENSIONS 15 FACETS

## IMPLEMENTATION





# CUSTOM QUESTIONS



# OPEN-ENDED QUESTIONS



What are the church's greatest strengths, currently?

bible biblical caring choir church community friendly gospel leadership  
members ministry mission music outreach pastor people  
preaching programs sermons services  
strong sunday teaching tim worship



# OPEN-ENDED QUESTIONS



What are the church's most significant challenges or weaknesses?

aging attend changes children church  
communication congregation culture  
families feel groups lack leaders leadership  
members ministry pastor people  
programs service staff sunday work worship young

▪  
▪



# OPEN-ENDED QUESTIONS



Are there any new ministries, programs or opportunities that you would like the church's leadership to explore?

adults age children church classes community  
divorce families groups help members ministry  
opportunities outreach people programs recovery  
senior service singles support think women working young



# OPEN-ENDED QUESTIONS



If you had to describe this church in one word, what word would you choose?

alive amazing biblical blessing caring  
christ-centered evangelical excellent  
faithful family friendly god-centered  
home hope inspiring jesus light loving  
relevant solid traditional uplifting  
welcoming wonderful worship





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